

269 and 269 Plus End-of-Manufacturing Notice

Issued: 26th November 2010

Revision Date: 21st September 2022

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Background

GE Grid Solutions is committed to customer care and the support of our products. As part of this commitment, GE strives to design high quality products, provide knowledge-based support, and to communicate the availability of new features or products as well as the pending discontinuation of manufacturing for older products or design variants.

On 26th November 2010, GE issued GER-4393 269 and 269 Plus to 369 Upgrade Notification.

In 2011, GE discontinued the manufacture and sale of the **269 and 269 Plus relays**.

On 21st September 2022, GE updated the notice format and revised the alternative as shown below.

PRODUCT	LAST ORDER DATE	ALTERNATIVE
269 and 269 Plus	2011	859 or 369

Support

GE's warranty provision is unaffected by this End-of-Manufacturing Notification. After the published last order date elapses, a repair service follows for products no longer under warranty subject to material availability that includes repairing failed components or modules, but not to providing advanced replacements or a new product or module as a replacement or spare.

Customers should contact GE if they need further information concerning the level of service that is provided on a per product basis.

For Additional Information

If we can provide assistance with migration to new products, please contact us for help. Advice and assistance are also available via: <http://www.gegridsolutions.com/contact.htm?loc=3> or <http://www.gegridsolutions.com/multilin>